

## Selecting a Funeral Director

This is an extremely important decision and should not be underestimated. Your relationship with this person needs to be 100% comfortable with trust on both sides. The family needs to be satisfied with the facilities the Company offers.

Naturally at Tapper Funeral Service we like to think we are pretty decent people and that our facilities are second to none; however, don't take our word for it, see our pages in 'About us' giving historical and biographical details about the Company and the individuals that make it what it is.

As with other aspects of the funeral, an advantage is gained if this decision is made with time and a clear head, rather than in the immediate aftermath of the death itself. Therefore, you should feel free to approach funeral directors and to compare them. As in any business, it is always appropriate to make an appointment when hoping to see someone; at Tapper funeral Service we welcome this early interaction. Among other things, give consideration to:-

- How comfortable do you feel with the individual funeral director?
- Does this person seem keen to help you do what YOU want to do and not what THEY want?
- What is this person's experience and qualification?
- Is this individual backed up by an operation that seems efficient and caring?
- Who is the Company owned by? Is this a large corporation pretending to be an old family business?
- Are the premises warm and welcoming?
- Are the chapels of rest appropriate for the deceased to rest in?
- There should be a list of charges for you to consider?
- Is the Company a member of a professional association, such as the National Association of Funeral Directors?

It is always worth consulting other people before choosing a funeral director. Is there a friend or neighbour who has had recent experience and may be able to recommend? Otherwise, you could ask your local minister or GP for a list of the better establishments in town.